

# Carers Q&A

## HOSPITALISATION & DISCHARGES TELEPHONE CONTACTS

### PARADOC

#### DESCRIPTION

Community-based emergency GP and paramedic service aimed at reducing hospital attendance with a particular focus on admissions.

You can self-refer and a doctor will contact you and arrange to visit if necessary.

The standard response time is 4 hours or the urgent response time is 2 hours.

Telephone Number: 0300 033930

### HACKNEY INTEGRATED DISCHARGE SERVICE

#### DESCRIPTION

A team of dedicated social workers and allied health professionals whose aim is to help patients to return safely to their own home or care home with the right level of care and support.

The service is co-located with the Hackney Social Work team at the Homerton University Hospital. Ask to speak with the duty social worker.

Telephone Number: 020 8510 7623

### DIAGNOSTIC MEMORY CLINIC

#### DESCRIPTION

A multi-disciplinary team in geriatric medicine, neuropsychology and psychiatry. Its goal is initial assessment and diagnosis of dementia and cognitive impairment in people of all ages.

Referrals from GPs and medical specialists. Target waiting Time of 6 weeks since the receipt of the referral. If you have been waiting longer than 6 weeks call directly.

Telephone Number: 020 3222 8500

### USEFUL HOMERTON HOSPITAL CONTACTS

#### A LIST OF HELPFUL STAFF MEMBERS

Sophie Fagan – Carers Support Specialist  
020 8510 8817

Emma Higgins – Lead Dementia Nurse  
020 8510 5555 (Main hospital switch board)

Patient Advice and Liaison Service  
020 8510 7315